

Group publishes new Sustainability Report 集團最新《可持續發展報告》已經出版

The Group's sixth standalone Sustainability Report details the sustainability performance and initiatives of the company's head office and various non-listed wholly-owned subsidiaries in Hong Kong during its 2015/16 financial year. The report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide issued by the Stock Exchange of Hong Kong, with reference to the Core Option of the Global Reporting Initiative (GRI) G4 Sustainability Reporting Guidelines and independently verified.

Five key areas of the report are summarized below:

Environmental protection

Green building certificates are a measure of the environmental quality of developments. The Group has 35 certifications under the US Leadership in Energy and Environmental Design (LEED) and Hong Kong Building Environmental Assessment Method (BEAM) in recognition of sustainability. Most buildings in the Group's property management portfolio have ISO 14001 Environmental Management System certifications. Green management practices are widely followed. Electricity used in major investment properties reduced by more than 10% in the past five years. More than 2,700 tonnes of paper were recycled in the year. The amount of metal recycled increased fourfold over the previous year. Various developments have food waste reduction and recycling initiatives, led by Park Island with the highest average participation rate in Food Waste Recycling Projects under Environment and Conservation Fund.



www.shkp.com/html/CSR/SHKPSReport/SR2016/index.html

The Group's full 2015/16 Sustainability Report
集團2015/16《可持續發展報告》全文

Staff care

The SHKP Quality Academy was set up to encourage continuous learning and has filled nearly 258,000 course places to date. Programmes like the annual Quality Raising Suggestion Scheme and Work Safety Suggestion Scheme reward staff contributions. Work safety and well-being are core concerns. The Occupational Health and Safety Committee oversees work-related health and safety performance, and the construction and property management subsidiaries' safety management systems have OHSAS 18001 accreditation. The Group was named a Distinguished Family-Friendly Employer under the Family-Friendly Employers Award Scheme 2015/16.

Customers first

The Group prioritizes customer needs to deliver premium products and services. It has offered an extended first three-year warranty offer on new flats since 2013 as a greater commitment to homebuyers. Regular customer surveys have shown that over 96% of the Group's shopping mall and office tenants rate service quality 'good' or 'excellent'. The SHKP Club has been facilitating effective two-way communication between the Group and current and potential customers since 1996.

Creating value with business partners

The Group engages vendors to put sustainability into its supply chain for a better future. Group hotels conduct strict annual audits on food suppliers with 100% of them receiving satisfactory results in the assessment carried out during the year. The Group buys 38% of its products and services from eco-friendly contractors or suppliers. In managing health and safety risks of contracted workers at construction sites, safety protocols are in place. Additionally, contracted workers must take worksite safety training course. Over 750,000 course places were filled (including direct employees) on related programmes during the year.

Community investment

The Group has a three-pronged approach to community investment: reading and education, sports for charity and healthy living, and care for the underprivileged. The SHKP Reading Club organizes a variety of activities to promote happy reading. New sports for charity initiatives during the year included taking on title and charity sponsorships of the Sun Hung Kai Properties Hong Kong Cyclothon. The Group has committed to donate a 10,000-square-foot site in Yuen Long to charity for developing the first inter-generational integrated service building in town.



集團出版第六份獨立的《可持續發展報告》，披露集團於2015/16財政年度期間的可持續發展方面的表現和措施，範圍涵蓋集團在本港的總辦事處及多間非上市全資附屬公司。報告根據香港聯合交易所《環境、社會及管治報告指引》編製，同時參考了全球報告倡議組織(GRI)《可持續發展報告G4指引》內的「核心選項」，並獲獨立方核實。

以下簡單介紹報告內容的五大範疇：

環境保護

綠色建築認證是衡量發展項目環境質素的指標，集團持有由美國能源和環境設計領先認證及香港建築環境評估法所頒發的認證合共35張。由集團管理的物業大部分通過ISO 14001環境管理系統認證。在綠色管理方面，主要投資物業的耗電量於過去五年下降逾10%；年內，回收逾2,700公噸廢紙，回收金屬較上年增加四倍。多個發展項目參與廚餘回收先導計劃，以珀麗灣表現最為突出，在環境及自然保育基金支持下的屋苑廚餘循環再造項目中，成為平均參與率最高的屋苑。

關顧員工

集團鼓勵員工終身學習，新地優質學堂自推出以來，共有近258,000人次參與。為表揚員工，集團每年舉辦「提升質素意見獎勵計劃」及「提升工作安全意見獎勵計劃」等。集團關心員工的身心健康，不但委派職安健委員會負責監管工作安全與健康，建築及物業管理方面的附屬公司均具備通過OHSAS 18001認證的安全管理系統。在2015/16家庭友善僱主獎勵計劃中，集團獲頒「傑出家庭友善僱主」最高榮譽。

以客為先

集團重視客戶需要，致力提供優質產品及服務。自2013年起，將旗下一手物業的保修優惠延長至首三年，讓買家加倍安心。在定期進行的客戶意見調查中，逾96%商場及寫字樓租戶對客戶服務給予「良好」或「極佳」評級。新地會於1996年成立，為集團與現有客戶及準客戶提供一道有效的溝通橋樑。

與業務夥伴一同創造價值

集團將可持續發展理念應用到供應鏈上，與業務夥伴共建更美好將來。集團每年對旗下酒店的食品供應商進行嚴格審核，年內全體供應商的評核結果均令人滿意。在採購方面，共有38%貨品及服務源自支持環保的承辦商和供應商。為確保地盤外判工人在工作上的健康及安全，集團除制訂安全指引，更要求外判工人參加地盤強制性安全訓練課程；年內包括集團工人在內，逾750,000人次曾接受相關培訓。

回饋社會

集團透過三大方面服務社群：推廣閱讀和教育、支持運動行善和健康生活以及關懷弱勢社群。新聞會舉辦多元化活動，鼓勵大眾培養愉快閱讀的興趣。集團貫徹運動行善精神，於年內首次冠名及慈善贊助新鴻基地產香港單車節。另外，集團承諾捐出元朗一幅面積約10,000平方呎的地皮予慈善團體興建本港首幢跨代共融綜合服務大樓。

Backing sport for charity 支持運動行善

The Group promotes healthy, sustainable living and encourages its staff to exercise more for healthy, balanced lives. SHKP teams recently ran in various charitable sports events including the Society for the Promotion of Hospice Care's Hike for Hospice, Rotary HK UltraMarathon, WWF's Run for Change and the UNICEF Charity Run. The teams saw good results in all these events.

集團提倡健康及可持續生活，鼓勵員工多做運動，實踐健康平衡生活。早前，派隊參加多個慈善體育活動，為不同團體籌款，包括善寧會登山善行、扶輪香港超級馬拉松、世界自然基金會跑出未來及聯合國兒童基金會慈善跑，代表隊更在活動中取得佳績。



Hike for Hospice: champion in the 14km team event
登山善行：團體賽14公里冠軍



Rotary HK UltraMarathon: third in corporate relay
扶輪香港超級馬拉松：企業隊際接力季軍



Run for Change: second in corporate race 3.5km and third in corporate race 10km
跑出未來：企業組3.5公里亞軍及企業組10公里季軍



UNICEF Charity Run: second in half marathon corporate relay
聯合國兒童基金會慈善跑：半馬拉松企業接力賽亞軍