

Group publishes new Sustainability Report 集团最新《可持续发展报告》已经出版

The Group's sixth standalone Sustainability Report details the sustainability performance and initiatives of the company's head office and various non-listed wholly-owned subsidiaries in Hong Kong during its 2015/16 financial year. The report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide issued by the Stock Exchange of Hong Kong, with reference to the Core Option of the Global Reporting Initiative (GRI) G4 Sustainability Reporting Guidelines and independently verified.

Five key areas of the report are summarized below:

Environmental protection

Green building certificates are a measure of the environmental quality of developments. The Group has 35 certifications under the US Leadership in Energy and Environmental Design (LEED) and Hong Kong Building Environmental Assessment Method (BEAM) in recognition of sustainability. Most buildings in the Group's property management portfolio have ISO 14001 Environmental Management System certifications. Green management practices are widely followed. Electricity used in major investment properties reduced by more than 10% in the past five years. More than 2,700 tonnes of paper were recycled in the year. The amount of metal recycled increased fourfold over the previous year. Various developments have food waste reduction and recycling initiatives, led by Park Island with the highest average participation rate in Food Waste Recycling Projects under Environment and Conservation Fund.



www.shkp.com/html/CSR/SHKPSReport/SR2016/index.html

The Group's full 2015/16 Sustainability Report
集团2015/16《可持续发展报告》全文

Staff care

The SHKP Quality Academy was set up to encourage continuous learning and has filled nearly 258,000 course places to date. Programmes like the annual Quality Raising Suggestion Scheme and Work Safety Suggestion Scheme reward staff contributions. Work safety and well-being are core concerns. The Occupational Health and Safety Committee oversees work-related health and safety performance, and the construction and property management subsidiaries' safety management systems have OHSAS 18001 accreditation. The Group was named a Distinguished Family-Friendly Employer under the Family-Friendly Employers Award Scheme 2015/16.

Customers first

The Group prioritizes customer needs to deliver premium products and services. It has offered an extended first three-year warranty offer on new flats since 2013 as a greater commitment to homebuyers. Regular customer surveys have shown that over 96% of the Group's shopping mall and office tenants rate service quality 'good' or 'excellent'. The SHKP Club has been facilitating effective two-way communication between the Group and current and potential customers since 1996.

Creating value with business partners

The Group engages vendors to put sustainability into its supply chain for a better future. Group hotels conduct strict annual audits on food suppliers with 100% of them receiving satisfactory results in the assessment carried out during the year. The Group buys 38% of its products and services from eco-friendly contractors or suppliers. In managing health and safety risks of contracted workers at construction sites, safety protocols are in place. Additionally, contracted workers must take worksite safety training course. Over 750,000 course places were filled (including direct employees) on related programmes during the year.

Community investment

The Group has a three-pronged approach to community investment: reading and education, sports for charity and healthy living, and care for the underprivileged. The SHKP Reading Club organizes a variety of activities to promote happy reading. New sports for charity initiatives during the year included taking on title and charity sponsorships of the Sun Hung Kai Properties Hong Kong Cyclothon. The Group has committed to donate a 930-square-metre (10,000-square-foot) site in Yuen Long to charity for developing the first inter-generational integrated service building in town.



集团出版第六份独立的《可持续发展报告》，披露集团于2015/16财政年度期间的可持续发展方面的表现和措施，范围涵盖集团在香港的总办事处及多间非上市全资附属公司。报告根据香港联合交易所《环境、社会及管治报告指引》编制，同时参考了全球报告倡议组织(GRI)《可持续发展报告G4指引》内的“核心选项”，并获独立方核实。

以下简单介绍报告内容的五大范畴：

环境保护

绿色建筑认证是衡量发展项目环境品质的指针，集团持有由美国能源和环境设计领先认证及香港建筑环境评估法所颁发的认证合共35张。由集团管理的物业大部分通过ISO 14001环境管理系统认证。在绿色管理方面，主要投资物业的耗电量在过去五年下降逾10%；年内，回收逾2,700公吨废纸，回收金属较上年增加四倍。多个发展项目参与厨余回收先导计划，以珀丽湾表现最为突出，在环境及自然保育基金支持下的住宅厨余循环再造项目中，成为平均参与率最高的住宅项目。

关顾员工

集团鼓励员工终身学习，新地优质学堂自推出以来，共有近258,000人次参与。为表彰员工，集团每年举办“提升素质意见奖励计划”及“提升工作安全意见奖励计划”等。集团关心员工的身心健康，不但委派职安健委员会负责监管工作安全与健康，建筑及物业管理方面的附属公司均具备通过OHSAS 18001认证的的安全管理系统。在2015/16家庭友善雇主奖励计划中，集团获颁“杰出家庭友善雇主”最高荣誉。

以客为先

集团重视客户需要，致力提供优质产品及服务。自2013年起，将旗下一手物业的保修优惠延长至首三年，让买家加倍安心。在定期进行的客户意见调查中，逾96%商场及写字楼租户对客户服务给予“良好”或“极佳”评级。新地会在1996年成立，为集团与现有客户及准客户提供一道有效的沟通桥梁。

与业务伙伴一同创造价值

集团将可持续发展理念应用到供应链上，与业务伙伴共建更美好将来。集团每年对旗下酒店的食品供货商进行严格审核，年内全体供货商的评核结果均令人满意。在采购方面，共有38%货品及服务源自支持环保的承办商和供货商。为确保地盘外判工人在工作上的健康及安全，集团除了制订安全指引外，更要求外判工人参加地盘强制性安全训练课程；年内包括集团工人在内，逾750,000人次曾接受相关培训。

回馈社会

集团通过三大方面服务社群：推广阅读和教育、支持运动行善和健康生活以及关怀弱势社群。新闻会举办多元化活动，鼓励大众培养愉快阅读的兴趣。集团贯彻运动行善精神，在年内首次冠名及慈善赞助新鸿基地产香港单车节。另外，集团承诺捐出元朗一幅面积约930平方米（10,000平方呎）的地皮予慈善团体兴建香港首幢跨代共融综合服务大楼。

Backing sport for charity 支持运动行善

The Group promotes healthy, sustainable living and encourages its staff to exercise more for healthy, balanced lives. SHKP teams recently ran in various charitable sports events including the Society for the Promotion of Hospice Care's Hike for Hospice, Rotary HK UltraMarathon, WWF's Run for Change and the UNICEF Charity Run. The teams saw good results in all these events.

集团提倡健康及可持续生活，鼓励员工多做运动，实践健康平衡生活。不久前，集团派队参加多个慈善体育活动，为不同团体筹款，包括善宁会登山善行、扶轮香港超级马拉松、世界自然基金会跑出未来及联合国儿童基金会慈善跑，代表队更在活动中取得佳绩。



Hike for Hospice: champion in the 14km team event
登山善行：团体赛14公里冠军



Rotary HK UltraMarathon: third in corporate relay
扶轮香港超级马拉松：企业队接力季军



Run for Change: second in corporate race 3.5km and third in corporate race 10km
跑出未来：企业组3.5公里亚军及企业组10公里季军



UNICEF Charity Run: second in half marathon corporate relay
联合国儿童基金会慈善跑：半马拉松企业接力赛亚军