

Terms and Conditions of “SHKP Malls Gift Card Recycling Program” (refers to “Program”)

1. The Program is only applicable to the participating malls under Sun Hung Kai Real Estate Agency Limited (refers to “SHK Real”), including apm (Kwun Tong), Chelsea Heights (Tuen Mun), Chi Fu Landmark (Pok Fu Lam), East Point City (Tseung Kwan O), Harbour North (North Point), HomeSquare (Sha Tin), K-Point (Tuen Mun), Landmark North (Sheung Shui), Metroplaza (Kwai Fong), Metropolis Plaza (Sheung Shui), Mikiki (San Po Kong), MOKO (Mong Kok), New Jade Shopping Arcade (Chai Wan), New Town Plaza (Sha Tin), Park Central (Tseung Kwan O), PopWalk (Tseung Kwan O), Tai Po Mega Mall (Tai Po), Tsuen Kam Centre & Grand City Plaza (Tsuen Wan), Tsuen Wan Plaza (Tsuen Wan), Uptown Plaza (Tai Po), V city (Tuen Mun), V Walk (Nam Cheung), YOHO MALL (Yuen Long) and Yuen Long Plaza (Yuen Long) (refers to “Participating Malls”).
2. Only SHKP Malls Gift Card (refers to “Gift Card”) issued by SHK Real is accepted for this Program. Other cards are not applicable.
3. SHKP Malls Gift Card is an anonymous prepaid card with no personal data stored.
4. Customer should check and confirm the Gift Card is expired or with no remaining balance before returning to the Participating Malls for recycling.
5. The Gift Card(s) cannot be cancelled, returned, redeemed, reissued, refunded or exchanged for cash, other product(s) or service under any conditions once it is returned to the Participating Malls for recycling. By returning the Gift Card to the Participating Malls, the customer accepts and agrees to give up all the remaining balance if any in the Gift Card, and the relevant balance in the Gift Card shall not be returned in any formats.
6. Collection location of the Gift Card and its operating hours at each Participating Mall are as follows:

Participating Mall	Collection Location	Operating Hours
apm (Kwun Tong)	Gift Redemption Counter, Upper Concourse	12:00nn – 11:00pm
Chelsea Heights (Tuen Mun)	G/F Customer Care Centre	1:00pm – 10:00pm
Chi Fu Landmark (Pok Fu Lam)	L2 Redemption Counter	12:00nn – 9:00pm
East Point City (Tseung Kwan O)	L2 Customer Care Centre	1:00pm – 10:00pm
Harbour North (North Point)	G/F Customer Care Centre, Phase 1 / L1 Customer Care Centre, Phase 2	11:00am – 8:00pm 1:00pm – 10:00pm
HomeSquare (Sha Tin)	L1 Customer Care Centre	11:00am – 9:00pm
K-Point (Tuen Mun)	L2 Customer Care Centre	1:00pm – 8:00pm
Landmark North (Sheung Shui)	L4 Customer Care Centre	11:00am – 8:00pm
Metroplaza (Kwai Fong)	L2 Customer Care Centre	10:00am – 10:00pm
Metropolis Plaza (Sheung Shui)	L2 Customer Care Centre	12:00nn – 9:00pm
Mikiki (San Po Kong)	G/F Customer Care Centre	1:00pm – 10:00pm
MOKO (Mong Kok)	L1 Customer Care Centre	10:00am – 10:00pm
New Jade Shopping Arcade (Chai Wan)	L1 Customer Care Centre	12:00nn – 10:00pm
New Town Plaza (Sha Tin)	L4 Customer Care Centre, Phase I / L1 Customer Care Centre, Phase III	10:00am – 10:00pm
Park Central (Tseung Kwan O)	L1 Customer Care Centre	10:00am – 10:00pm

PopWalk (Tseung Kwan O)	G/F Customer Care Centre, PopWalk 1, 2 & Ocean PopWalk	10:00am – 10:00pm
Tai Po Mega Mall (Tai Po)	Customer Care Centre, Zone C	12:00nn – 9:00pm
Tsuen Kam Centre & Grand City Plaza (Tsuen Wan)	Tsuen Kam Centre L2 Customer Care Centre	1:00pm – 8:00pm
Tsuen Wan Plaza (Tsuen Wan)	L3 Customer Care Centre	10:00am – 10:00pm
Uptown Plaza (Tai Po)	L1 Customer Care Centre	10:00am – 10:00pm
V city (Tuen Mun)	Customer Care Centre, MTR Level	11:00am – 10:00pm
V Walk (Nam Cheong)	L2 Customer Care Centre	12:00nn – 10:00pm
YOHO MALL (Yuen Long)	L2 Customer Care Centre, YOHO MALL I & II	10:00am – 10:00pm
Yuen Long Plaza (Yuen Long)	L1 Customer Care Centre	11:00am – 9:00pm

7. In case of disputes, the decision of SHK Real and Participating Malls shall be final.
8. Should there be any discrepancy or inconsistency between the English and Chinese version of these terms and conditions, the Chinese version shall be final.