

**General Terms and Conditions of “More Rewards . Double Joy”:**

1. The promotional period of the “More Rewards . Double Joy” (refers to “Program”) is valid from 1 August to 31 December 2021, both dates inclusive (refers to “Promotional Period”).
2. The Program is valid in designated malls under Sun Hung Kai Real Estate Agency Limited (refers to “SHK Real”) including Kwun Tong apm, Tuen Mun Chelsea Heights, Tseung Kwan O East Point City, North Point Harbour North, Sha Tin HomeSquare, Tuen Mun K-Point, Sheung Shui Landmark North (only applicable to merchants from 2/F to 5/F), Kwai Fong Metroplaza, Sheung Shui Metropolis Plaza, San Po Kong Mikiki, Mong Kok MOKO, Sha Tin New Town Plaza, Tseung Kwan O Park Central, Tseung Kwan O PopWalk, Tai Po Mega Mall, Tsuen Wan Tsuen Kam Centre, Tsuen Wan Plaza, Tai Po Uptown Plaza, Tuen Mun V City, Nam Cheong V Walk, Yuen Long YOHO MALL and Yuen Long Plaza (refers to “Participating Malls”).
3. The Program is applicable to shops in Participating Malls accepting payment with eligible Stored Value Facilities (refers to “SVF”, including WeChat Pay HK, Octopus, AlipayHK and Tap & Go). Please refer to for the participating merchant list of respective SVF at [www.shkp.com/Html/mall/eVoucher/index.html](http://www.shkp.com/Html/mall/eVoucher/index.html). Participating merchants may change without prior notice. Please contact Participating Malls or shops for details.
4. During the Promotional Period: **Reward 1** - customer is entitled to redeem HK\$20 designated mall / merchant gift certificate (refers to “Gift Certificate”) upon spending HK\$300 of Electronic Consumption Voucher through the same **WeChat Pay HK** account / spending HK\$500 of Electronic Consumption Voucher through the same **AlipayHK, Octopus or Tap & Go** account on the same transaction date at the same Participating Mall (a maximum of 2 original sets of machine-printed merchant sales invoice and the corresponding sales slip (if applicable) (refers to “Valid Invoice”) from different merchants at the same Participating Mall can be accumulated for each reward redemption. Transaction amount of each Valid Invoice must be HK\$100 or above); **Reward 2** - customer is entitled to redeem HK\$50 designated mall / merchant gift certificate (refers to “Gift Certificate”) upon spending HK\$800 of Electronic Consumption Voucher through the same **WeChat Pay HK** account / spending HK\$1,000 of Electronic Consumption Voucher through the same **AlipayHK, Octopus or Tap & Go** account on the same transaction date at the same Participating Mall (a maximum of 3 original sets of Valid Invoices from different merchants at the same Participating Mall can be accumulated for each reward redemption. Transaction amount for each set of Valid Invoice must be HK\$100 or above).
5. Customer must present the original copies of Valid Invoice(s) and the Octopus card bearing the same card number shown on the invoice / relevant SVF in-app interface in person at the designated redemption location in Participating Mall where the transaction is made within the designated redemption hours on the transaction day for reward redemption.
6. The redemption location and time of each Participating Mall are as follows:

Participating Mall	Redemption Location	Redemption Time
apm (Kwun Tong)	Gift Redemption Counter, Upper Concourse	12:00nn – 11:00pm
Chelsea Heights (Tuen Mun)	G/F Customer Care Centre	1:00pm – 10:00pm
East Point City (Tseung Kwan O)	L2 Gift Redemption Counter	1:00pm – 10:00pm
Harbour North (North Point)	L1 Customer Care Centre, Phase 2	1:00pm – 10:00pm
HomeSquare (Sha Tin)	L1 Customer Care Centre	11:00am – 9:00pm
K-Point (Tuen Mun)	L2 Customer Care Centre	1:00pm – 10:00pm

Participating Mall	Redemption Location	Redemption Time
Landmark North (Sheung Shui)	L4 Customer Care Centre	12:00nn – 10:00pm
Metroplaza (Kwai Fong)	L2 Customer Care Centre	10:00am – 10:00pm
Metropolis Plaza (Sheung Shui)	L2 Customer Care Centre	12:00nn – 9:00pm
Mikiki (San Po Kong)	G/F Customer Care Centre	1:00pm – 10:00pm
MOKO (Mong Kok)	L1 Customer Care Centre	10:00am – 10:00pm
New Town Plaza (Sha Tin)	The Point Member Services Counter, Phase 1 L4 or Phase 3 L2	10:00am – 10:00pm
Park Central (Tseung Kwan O)	L1 Customer Care Centre	1:00pm – 10:00pm
PopWalk (Tseung Kwan O)	G/F Customer Care Centre, PopWalk 1, 2 & Ocean PopWalk	10:00am – 10:00pm
Tai Po Mega Mall (Tai Po)	Customer Care Centre, Zone C	12:00nn – 9:00pm
Tsuen Kam Centre (Tsuen Wan)	L2 Member Services Counter	1:00pm – 10:00pm
Tsuen Wan Plaza (Tsuen Wan)	L3 Customer Care Centre	10:00am – 10:00pm
Uptown Plaza (Tai Po)	L1 Customer Care Centre	10:00am – 10:00pm
V city (Tuen Mun)	Customer Care Centre, MTR Level	11:00am – 10:00pm
V Walk (Nam Cheong)	L2 Gift Redemption Counter	12:00nn – 10:00pm
YOHO MALL (Yuen Long)	<u>1 – 31 Aug</u> : Consumption Voucher Redemption Counter (Near Zara), YOHO MALL I <u>1 Sep – 31 Dec</u> : L2 Customer Care Centre, YOHO MALL I & II	10:00am – 10:00pm
Yuen Long Plaza (Yuen Long)	L1 Customer Care Centre	10:00am – 9:00pm

- Each customer is entitled to **redeem Reward 1 and Reward 2 once only at each Participating Mall each day**. Multiple redemptions by different SVFs / SVF accounts from the same customer on the same day at the same Participating Mall will not be accepted.
- Each type of Gift Certificate is limited in quantity and will be launched in phases. Customers will be rewarded with designated Gift Certificates available during redemption without any objection. Participating Malls reserve the rights to replace the Gift Certificate by other gift certificate without prior notice.
- The daily quota of Reward 1 and Reward 2 available for redemption at each Participating Mall are as follows, on a first-come-first-served basis while stock lasts:

Participating Mall	Reward 1	Reward 2	Participating Mall	Reward 1	Reward 2
apm	25	25	New Town Plaza	60	80
Chelsea Heights	7	7	Park Central	10	10

Participating Mall	Reward 1	Reward 2	Participating Mall	Reward 1	Reward 2
East Point City	20	20	PopWalk	15	5
Harbour North	10	10	Tai Po Mega Mall	20	20
HomeSquare	15	15	Tsuen Kam Centre	10	10
K-Point	7	7	Tsuen Wan Plaza	60	80
Landmark North	30	10	Uptown Plaza	15	15
Metroplaza	50	80	V city	30	80
Metropolis Plaza	8	8	V Walk	20	40
Mikiki	8	8	YOHO MALL	50	90
MOKO	50	80	Yuen Long Plaza	12	8

10. Gift Certificate cannot be cancelled, altered, transferred, refunded or exchanged for cash under any circumstances once issued, and will not be re-issued in case of any loss or damage. Gift Certificate giving out each day and the respective terms and conditions might vary, please contact Customer Care Centre of Participating Malls for details.
11. **Each set of Valid Invoice is eligible for redeeming one Reward only**, i.e. Valid Invoice(s) used to redeem Reward 1 cannot be re-used to redeem Reward 2 and vice versa. Valid Invoice(s) used in this Program cannot be re-used in other mall promotions (except points registration of The Point by SHKP Integrated Loyalty Program and existing free parking privileges of Participating Malls). The transaction amount that exceeds the spending requirement for each reward redemption cannot be used in other promotion.
12. Split transactions will not be accepted. Transaction from the same merchant with same or different SVF(s) / account(s) cannot be split into multiple Valid Invoices to redeem Reward 1 and Reward 2.
13. For installment payment, the full amount listed on machine-printed merchant sales invoice is eligible. If only deposit is paid, the eligible amount is the paid deposit on the transaction day, instead of the total amount of the transaction. The remaining balance cannot be used to participate in any other promotional activities (except points registration of The Point by SHKP Integrated Loyalty Program). The transaction of the remaining balance is eligible only if the deposit transaction has not been used for any promotional activities before (except points registration of The Point by SHKP Integrated Loyalty Program), and customer must present the original copies of machine-printed merchant sale invoice and sales slip of the deposit for verification.
14. The Point by SHKP member (refers to “Member”) is entitled to receive extra 500 bonus points (refers to “Extra Points”) on top of the basic bonus points from the Valid Invoice(s) used for redemption of Reward 1 or Reward 2.
15. **Extra Points must be registered in person upon reward redemption at redemption location.** It is not applicable to self-registration through SHKP Malls App or WeChat official account.
16. **Each Member is entitled to earn Extra Points once only at all Participating Malls each month** (i.e. a total of 5 times throughout the entire Promotional Period). Extra Points will be credited to Member’s account on the last day of the following month of the transaction.
17. **A quota of 20,000 sets of Extra Points is available for registration at all Participating Malls for each month** on a first-come-first-served basis while stock lasts.
18. The person who redeems the reward must be the same person of the spender and the Member (if applicable). Mall staff reserves the right to ask for identity proof for verification purpose.

19. **Eligible spending amount will only include the actual spending amount by Electronic Consumption Voucher (only include the net payment after deduction of discount / privileged coupons / cash coupons or amount paid by other payment methods).**
20. Only the Valid Invoice(s) issued by merchants at Participating Malls with merchant name, transaction date, spending amount and purchase items listed clearly will be accepted. Valid Invoice(s) must be issued within the opening hours of the merchants at the Participating Malls. If customer cannot present the valid sales invoice and / or the corresponding Octopus Card / relevant SVF in-app interface on the transaction day, or the provided information is insufficient, customer will not be able to redeem any reward.
21. This Program accepts the receipt of purchasing designated festive food coupons (only limited to mooncake (including ice cream mooncake), Chinese New Year pudding, rice dumpling and Chinese preserved sausage vouchers). Receipts for using these designated festive food coupons and the following are not eligible for the Program: Apple Store; travel agencies and cross-border buses; property agencies; fitness and beauty centers (except those beauty centers in PopWalk); elderly homes; medical and dental / clinic services; carwash, car care services, automotive products and related service or the purchase of parking cards; kiosks, exhibition venues and temporary exhibition booths / Pop Up Stores; tenants in office buildings; hotels; banking services; insurance premiums; money exchange shops; tuition (except those tuition fees paid in PopWalk) / membership / any other monthly fees; the purchase or topping-up of Octopus cards; value-added or payment services; mail, fax, email or phone orders; online shopping (except online purchase of movie tickets); telecommunication fees or purchase of calling cards; purchase of tickets, such as mall events or concert tickets, admission tickets to Ma Wan Park Noah's Ark or sky 100 Hong Kong Observation Deck; trade-in transactions or product redemptions; purchase and use of cash coupons, gift certificates, SHKP Mall Gift Certificates, SHKP Mall e-Gift Certificates; gift cards; membership cards, bonus point cards, discount cards or value-added cards, shoe coupons, soup coupons, drink coupons, food coupons, cake cards and wedding coupons (including but not limited to cake cards, Chinese bridal cake cards, wedding vouchers and wedding coupons); purchase of gold grains, bars or deposits for gold saving club, payments settled by cash; payments with a handwritten, reprinted or photocopied receipt and payment slip; cancelled or returned transactions; or other non-eligible transactions.
22. All original copies of Valid Invoice(s) used for redemption will be stamped by mall staff after verification. Customer cannot request refund from merchants with the stamped Valid Invoice(s).
23. Participation in this Program constitutes an acceptance of all terms and conditions of the Program.
24. **Participant's name, account number of SVF which accepted the Electronic Consumption Voucher (i.e. WeChat Pay HK account ID, AlipayHK account ID, Octopus card number or Tap & Go account ID), The Point by SHKP Member ID (if applicable), information stated on Valid Invoice(s) will be recorded for the purpose of reward redemption and verification.** The personal information collected is limited for the use of this Program only. By providing the above information for reward redemption, participant has agreed on the collection of related data and understand the purpose on the use of such data.
25. In case of any fraud or abuse, SHK Real and Participating Malls reserve the right to disqualify the participant immediately and retrieve the Gift Certificate from participant after disqualification.
26. SHK Real and Participating Malls reserve the right to change these terms and conditions at any time without prior notice.
27. In case of disputes, the decision of SHKP Real and Participating Malls shall be final.