

Corporate Information	Contact Information
Registered Office: 45 th Floor, Sun Hung Kai Centre 30 Harbour Road, Hong Kong Telephone: (852) 2827 8111 Fax: (852) 2827 2862 Website: www.shkp.com	General: shkp@shkp.com Investor Relations: ir@shkp.com Corporate Sustainability: sustainability@shkp.com
Information for Shareholders	
SHKP's shares are listed on the Stock Exchange of Hong Kong (Stock Exchange) and are traded over the counter in the United States in the form of American Depositary Receipts (ADR).	Stock Exchange: 16 Bloomberg: 16 HK Equity Reuters: 0016.HK Trading Symbol for ADR: SUHY CUSIP: 86676H302 ISIN: HK0016000132
Inclusion in Sustainability Indices	
SHKP has received recognition from various major sustainability benchmarks and indices for our consistent sustainability performance.	
 FTSE4Good	Constituent of the FTSE4Good Global Index Series ¹
 Hang Seng Corporate Sustainability Index Series Member 2019-2020	Constituent of the Hang Seng Corporate Sustainability Index and the Hang Seng (Mainland and Hong Kong) Corporate Sustainability Index with an 'AA+' rating
 Hong Kong Business Sustainability Index 2019 香港企業可持續發展指數 2019	Ranked 6 th in the Hong Kong Business Sustainability Index
 Greater Bay Area Business Sustainability Index 2019 粵港澳大灣區企業可持續發展指數 2019	Ranked 4 th in the Greater Bay Area Business Sustainability Index

SUSTAINABILITY REPORT

2019/2020 SUMMARY



About Sun Hung Kai Properties Limited

Publicly listed since 1972, Sun Hung Kai Properties Limited (SHKP) is now one of the largest property companies in Hong Kong. SHKP specializes in the development of premium quality residential properties, offices, shopping malls, industrial buildings and hotels.

About this Report

The report highlights our sustainability performance and initiatives for the fiscal year ending 30 June 2020. The report covers our head office and wholly-owned subsidiaries in Hong Kong: Kai Shing Management Services Limited, Hong Yip Service Company Limited, Sanfield (Management) Limited, and the four Royal brand hotels – Royal Park Hotel, Royal Plaza Hotel, Royal View Hotel and The Royal Garden (collectively: the Group).

Download Full Report

Online Version:
<https://www.shkp.com/Html/CSR/SR/SD201920EN/index.html>



Building Homes with Heart

Pledged to our core belief in Building Homes with Heart, SHKP has long been dedicated to integrating sustainability into our business objectives and strategies. In parallel with the provision of quality products and premium services, we are committed to making continuous efforts in creating long-term shared value for our five priority pillars: The Environment, People, Customers, Supply Chain and Community.

Sustainability Governance

The **Audit and Risk Management Committee** is responsible for evaluating and monitoring environmental, social and governance-related risks

The **Sustainability Steering Committee**, chaired by an executive director and composed of members from the Executive Committee and senior managers of key divisions, is responsible for managing and reviewing **sustainability risks, performance and targets**

Sustainability Strategy

Our sustainability strategy is built on **5 priority pillars** – The Environment, People, Customers, Supply Chain and Community

SHKP is committed to **8 United Nations' Sustainable Development Goals** that are most relevant to our business

SUSTAINABLE DEVELOPMENT GOALS



Stakeholder Engagement

Maintained ongoing dialogues with stakeholders and adopted a **three-year approach** for a more extensive engagement on sustainability

Formed a **stakeholder review panel** to gather in-depth and more focused feedback from sustainability professionals and other stakeholders

Hong Kong Property Business²

Maintained a stable development land bank with a gross floor area of **57.5 million ft²**

Achieved contracted sales of about **HK\$33,600 million** amid the outbreak of COVID-19

Recorded a net rental income of **HK\$14,456 million**

Completed about **3.5 million ft²** of attributable gross floor area, about 3 million ft² of which were residential properties

The Environment

Green Building

Over **95%** of ongoing construction sites (by total gross floor area) are **registered with BEAM PLUS**

Obtained **'Excellent' ratings** in Management under the Selective Scheme – **BEAM Plus Existing Buildings V2.0** at five managed properties including Sun Hung Kai Centre, the Group's headquarters

Environmental Management

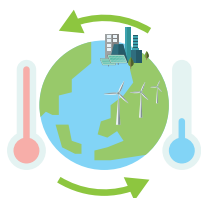
Accomplished the Group's **five-year energy reduction target** within the year and set a new **10-year target** for our managed properties

Updated the Environmental Policy

to enhance our commitment and to reflect our overarching approach in addressing a variety of environmental challenges

Climate Change

Refined **climate change strategies** and introduced **climate-resilient elements** in buildings to adapt to climate change



People

Safety, Health and Well-being

Maintained **0 workplace fatalities** among the Group's employees in the last three years

Migrated two of our subsidiaries to the latest and more stringent **ISO 45001 Occupational Safety and Health Management System**

Training and Development

Upgraded the **digital learning platforms** to enhance training capacities



Customers

Excellence in Products and Services

Provided a **three-year warranty** for all new Hong Kong residential units since 2013

Customer Engagement

Our loyalty programme, the SHKP Club, has **exceeded 420,000 members**

Innovation

Introduced **smart living concepts** through the use of home automation systems and mobile applications in our latest residential developments

Improved hygiene standards and utilized technologies to safeguard **customers' and property users' health and safety**



Supply Chain

Suppliers

To support the local economy, **98%** of our suppliers were based **locally**

Health and Safety

A below industry average accident rate of **7.98 per 1,000 workers³** was recorded for our contractors at construction sites

Developed and introduced **smart management solutions** integrated with Internet of Things technologies to improve health and safety at construction sites



Community

Reading and Holistic Development

SHKP Reading Club launched an **online campaign – 'Read at Home with You'** to encourage reading and learning at home

Sports for Charity

Raised a total of HK\$9 million in SHKP Sports-for-Charity initiatives to support eight projects dedicated to underprivileged children and youngsters, benefitting over **10,000 people**

Support for Social Housing

Launched a **transitional social housing project**, United Court, with the aim to ease local housing shortage for underprivileged families

Volunteering

2,800 volunteers of the SHKP Volunteer Team together contributed **over 100,000 service hours** in various charity work



¹ SHKP has been a constituent of the FTSE4Good Global Index Series since 2018.

² For details of our economic performance, including key business strategies and a review of operations, please refer to our Annual Report 2019/20.

³ The rate was much lower than the industry average of 29.0 per 1,000 workers, according to Occupational Safety and Health Statistics Bulletin (August 2020) from the Hong Kong Labour Department.