

## Corporate Information

### Registered Office:

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## Contact Information

### Investor Relations:

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## Information for Shareholders

SHKP's shares are listed on the Stock Exchange of Hong Kong Limited (Stock Exchange) and are traded over the counter in the United States in the form of American Depositary Receipts (ADR).

**Stock Exchange:** 16  
**Bloomberg:** 16 HK Equity  
**Reuters:** 0016.HK

**Trading Symbol for ADR:** SUHJY  
**CUSIP:** 86676H302  
**ISIN:** HK0016000132

## Inclusion in Sustainability Indices

SHKP is included in various sustainability benchmarks and indices in recognition of its continuous commitment and outstanding performance in corporate sustainability.



Constituent of the FTSE4Good Global Index Series<sup>1</sup>



Constituent of the Hang Seng Corporate Sustainability Index and the Hang Seng (Mainland and Hong Kong) Corporate Sustainability Index, with an 'AAA' rating



Ranked fourth among the top companies in the Hong Kong Business Sustainability Index with a 'Pace-setter' rating

# 2018/19 Sustainability Report Summary

## About Sun Hung Kai Properties Limited

Sun Hung Kai Properties Limited (SHKP) was publicly listed in 1972 and is now one of the largest property companies in Hong Kong. SHKP specializes in developing premium quality residential projects and owns an extensive network of offices and shopping malls, as well as a hotel portfolio.

## About this Report

The report highlights our sustainability commitment and performance for the fiscal year ending 30 June 2019. The report covers our head office, and our wholly-owned property management subsidiaries: Kai Shing Management Services Limited and Hong Yip Service Company Limited, construction company Sanfield (Management) Limited, and the four Royal brand hotels – Royal Park Hotel, Royal Plaza Hotel, Royal View Hotel and The Royal Garden (collectively: the Group).

## Download Full Report

**Online Version:**  
<https://www.shkp.com/Html/CSR/SR/SD2019EN/index.html>



## Building Homes with Heart

Putting into practice our belief in Building Homes with Heart, SHKP has long made sustainability an integral part of our business objectives. In parallel with the development of quality products and service, we aim to foster long-term value creation for our shareholders, employees, customers, business partners, the environment and the community at large, through considerable efforts to promote sustainable development.

## Stakeholder Engagement

Adopted a **three-year approach** to reviewing our material ESG topics with an extensive group of stakeholders

Formed an **external review panel** to evaluate and strengthen our sustainability disclosure practices

Added **Climate Change Mitigation and Adaptation** to the Group's Material Topics List

## Sustainability Governance

The Audit and Risk Management Committee comprises **4 independent non-executive directors**

The **Sustainability Steering Committee** is headed by an executive director, and includes members of the Executive Committee and senior managers from key divisions

An **IT Governance Steering Committee** is in place to oversee matters relating to customer data privacy and cybersecurity within the Group

SHKP is committed to **8 United Nations' Sustainable Development Goals** that are most relevant to the Group's business and sustainability strategy



## Hong Kong Property Business<sup>2</sup>

Achieved net rental income growth of 5.5% to **HK\$19,678 million**

Achieved contracted sales of about **HK\$59,700 million** in Hong Kong

Acquired seven new sites with a total gross floor area of about **3.1 million ft<sup>2</sup>** for development

Completed about **3.3 million ft<sup>2</sup>** of attributable gross floor area, about 3.2 million ft<sup>2</sup> of which comprised residential developments

## The Environment

### Climate Change

Conducted an **internal climate change review** to analyze the readiness and effectiveness of our existing management framework for responding to climate change challenges



### Energy

Recorded **remarkable progress** in achieving the Group's **2019/20 electricity-saving target** in our managed properties

Obtained the **Excellent** rating in Energy Use under the Selective Scheme – **BEAM Plus Existing Buildings V2.0** at SHKP's 37-year-old headquarters, Sun Hung Kai Centre



## People

### Inclusiveness

Employed **90** people with physical or mental disabilities in a variety of positions



### Safety, Health and Wellbeing

Maintained a record of **0 workplace fatalities** among employees over the past 3 years



Continued to provide **24-hour** counselling and emotional support for any SHKP staff who required it



## Customers

### Excellence in Products and Services

Provided a **three-year** warranty for all buyers of new residential units since 2013



**100%** of our food suppliers satisfied the requirements of our food audits

### Innovation

Introduced the use of **drones and realistic 3D models** in property development projects



### Customer Engagement

Launched **The Point by SHKP**, a SHKP Malls integrated membership programme, which is the **largest** of its kind in Hong Kong

The SHKP Club, with **over 410,000 members** SHKP Club remained an effective platform for two-way communication with customers

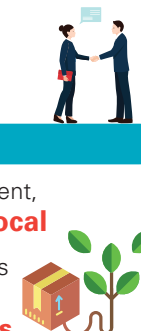


## Supply Chain

### Suppliers

To support local business development, **over 95%** of our suppliers were **local**

**46%** of our goods and services were purchased with **environmental considerations**



### Health and Safety

An accident rate of

**8.21 per 1,000 workers<sup>3</sup>** was recorded on our construction sites



## Community

### Reading and Holistic Development

Launched a brand-new reading platform Read for More, which has attracted **over 70,000** readers



### Sports for Charity

The SHKP Vertical Run for Charity – Race to Hong Kong ICC has attracted over **17,000 participants** from all around the world since its launch in 2012



Sponsored and established the **SHKP Cycling Academy** with the Cycling Association of Hong Kong, China to promote cycling among secondary school students



### Volunteering

The SHKP Volunteer Team had close to **2,700 volunteers** who together contributed about **131,000 service hours** to different charity events

