

## About this Report

Sun Hung Kai Properties' sustainability report is prepared in accordance with the Environmental, Social and Governance Reporting Guide set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong, the Core option of the Global Reporting Initiative G4 Sustainability Reporting Guidelines and the Construction and Real Estate Sector Disclosure requirements of those guidelines. Reference is also made to the Ten Principles of the United Nations Global Compact.



### CORPORATE INFORMATION


**Registered Office:**  
45th Floor, Sun Hung Kai Centre  
30 Harbour Road, Hong Kong

**Telephone:** (852) 2827 8111  
**Fax:** (852) 2827 2862  
**Website:** [www.shkp.com](http://www.shkp.com)  
**E-mail:** [shkp@shkp.com](mailto:shkp@shkp.com)


### CONTACT INFORMATION

**Investor Relations:**  
**E-mail:** [ir@shkp.com](mailto:ir@shkp.com)


**Corporate Sustainability:**  
**E-mail:** [sustainability@shkp.com](mailto:sustainability@shkp.com)



**Full Online Version:**  
[www.shkp.com/Html/CSR/SR/SD201516EN/index.html](http://www.shkp.com/Html/CSR/SR/SD201516EN/index.html)



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## Information for Shareholders

SHKP's shares are listed on The Stock Exchange of Hong Kong Limited (Stock Exchange) and are traded over the counter in the United States in the form of American Depositary Receipts (ADR).

**Stock Exchange:** 16  
**Bloomberg:** 16 HK Equity  
**Reuters:** 0016.HK  
**Trading Symbol for ADR:** SUHJY  
**CUSIP:** 86676H302  
**ISIN:** HK0016000132

# Sustainability Report 2015/16

## Summary





## Sustainability Steering Committee

**Monitors** sustainability-related performances in operations

## Updates associated policies

Assists the Board in assessing and maintaining the effectiveness of risk management, internal control systems and regulatory compliance

### Managing impacts on the environment and creating a greener community:

**ISO 14001** Environmental  
Management System certifications  
in most of the property management portfolio

**>10% reduction**  
in electricity consumption in major  
investment properties over the last five years

**35** certifications under the Hong Kong Building Environmental Assessment Method and Leadership in Energy and Environmental Design

Recycled **>2,700** tonnes of paper  
– increased metal recycled **fourfold**  
compared to last year

Park Island achieved the **highest average participation rate** in food waste recycling among housing estates participated in Food Waste Recycling Projects by the Environment and Conservation Fund


Sustainability has long been an integral part of Sun Hung Kai Properties' strategy to drive growth, manage risks and create value. We put our Building Homes with Heart credo into practice and work hard to generate returns for shareholders and our people, customers, suppliers, contractors and the community. Our business objectives go beyond financial return and are strategized to deliver long-term, sustainable value.



Pursuing excellent quality in products and services,  
and implementing a customer-focused culture:

Marked  
SHKP Club 20th anniversary,  
connecting current and potential customers

**Three-year guarantee**  
for all buyers of new residential units since 2013

**>96%** of tenants rated our service quality 'Good' or 'Excellent' 

Hotel guests rated our service  
**90** in a scale of 100

Engaging suppliers to build a better, more responsible future together:

**100%** of food suppliers  
achieved satisfactory  
food safety assessments

**38%** of spending reflected environmental consideration

**>750,000** attendances of  
health and safety  
training programmes recorded

Enriching the work experience for staff and providing optimal environments for people to thrive:

SHKP Quality Academy filled a total of **257,994** places

Occupational Health and Safety Committee  
in addition to OHSAS 18001  
accreditation for workplace safety

Quality Raising Suggestion Scheme, Work Safety Suggestion Scheme and other programmes to reward employees' input

**A distinguished family-friendly employer**  
with initiatives including flexible working hours and breastfeeding support

Going further to organize and participate in community programmes that promote reading and education, support sports for charity and healthy living and take care of the underprivileged:

SHKP Reading Club reached  
**35,800** members

Title and charity sponsor for the first  
**Sun Hung Kai Properties**  
**Hong Kong Cyclothon**



Committed to donating  
**10,000**-square-foot  
site for building an intergenerational service  
facility in Yuen Long

**116,910** volunteer hours<sup>1</sup>

<sup>1</sup> Volunteer hours are calculated based on calendar year.