

Coronavirus measures launched in SHKP malls and offices

集團強化商場及寫字樓的防疫工作

Following the novel coronavirus outbreak early this year, the Group launched eight new measures in almost 60 malls and office buildings to help stop the virus from spreading. The aim of the measures is to improve public health and enhance the visitor experience, providing a safe, comfortable place for customers, tenants and staff.

Eight enhanced measures to help prevent the spread of the virus

- Recruiting 300 caring ambassadors. Dressed in green uniforms, the caring ambassadors provide hand sanitizers and temperature check service for customers and other people in need. They also help visitors open the doors and press the lift buttons.
- Increasing the cleansing of frequently touched public facilities in malls and offices. Escalator handrails, door handles of entrances and railings are cleaned every 30 minutes with 1:99 bleach or equivalent disinfectant. The main lift buttons are cleaned every 15 minutes.
- Installing over 320 automatic hand sanitizer dispensers, and placing sterilized carpets at the main entrances.
- Installing automatic disinfection machines in public toilet compartments, entrances and corridors, with disinfectant sprayed every 15 minutes.
- Enhancing the ventilation systems in the public area of the malls to ensure proper indoor air circulation and hygiene.
- Sanitizing of the toilets and baby-care facilities thoroughly with disinfectant spray every night.
- Requiring mall staff, contractors and other workers to submit health declaration forms and undergo temperature checks before work, and wear masks at work.
- Helping tenants strengthen in-store anti-virus measures.

The Group will continue to closely monitor the latest developments of the pandemic. The cleansing and anti-virus measures will be reviewed and enhanced as necessary.

自今年初新型冠狀病毒疫情爆發後，集團在旗下近60個商場及寫字樓物業推出了八項全新措施，進一步強化防疫，加強公眾衛生及提升訪客體驗，為顧客、租戶和員工提供一個安全舒適的空間。

八項加強版防疫措施

- 增聘300位穿着特設綠色制服的關懷大使。他們隨時為有需要的顧客或其他公眾人士消毒雙手及測量體溫，亦會協助訪客開門及按升降機按鈕。
- 加密清潔商場及寫字樓經常被觸摸的公共設施。每30分鐘以1:99漂白水或同效消毒用品清潔自動電梯扶手帶、出入口大門門柄及欄杆扶手，主要升降機按鈕則每15分鐘清潔一次。
- 設置逾320部自助消毒搓手液機，主要出入口則放置消毒地毯。
- 加設自動消毒機於公眾洗手間廁格、出入口及門外通道，每15分鐘定時噴出消毒噴霧。
- 提升商場公眾位置通風系統，確保室內空氣流通、衛生。
- 洗手間及育嬰設施每晚以霧化消毒劑徹底清潔。
- 商場職員、承辦商及工作人員於工作前必須提交健康申報表及量度體溫，工作時需佩戴口罩。
- 協助租戶加強店內防疫措施。

集團將繼續密切留意疫情的最新發展，不時檢討及完善清潔防疫措施。



300 caring ambassadors were recruited to provide additional anti-virus services to visitors in SHKP malls and offices. 集團特別增聘300位關懷大使，在旗下商場及寫字樓為訪客提供額外防疫服務



Over 320 automatic hand sanitizer dispensers are available in SHKP malls for customer use 集團各商場合共設置逾320部自助消毒搓手液機，供顧客使用



Railings in malls are cleaned every 30 minutes with disinfectant 商場欄杆扶手每30分鐘消毒一次