

## Coronavirus measures launched in SHKP malls and offices

### 集团强化商场及写字楼的防疫工作

Following the novel coronavirus outbreak early this year, the Group launched eight new measures in almost 60 malls and office buildings to help stop the virus from spreading. The aim of the measures is to improve public health and enhance the visitor experience, providing a safe, comfortable place for customers, tenants and staff.

#### Eight enhanced measures to help prevent the spread of the virus

- Recruiting 300 caring ambassadors. Dressed in green uniforms, the caring ambassadors provide hand sanitizers and temperature check service for customers and other people in need. They also help visitors open the doors and press the lift buttons.
- Increasing the cleansing of frequently touched public facilities in malls and offices. Escalator handrails, door handles of entrances and railings are cleaned every 30 minutes with 1:99 bleach or equivalent disinfectant. The main lift buttons are cleaned every 15 minutes.
- Installing over 320 automatic hand sanitizer dispensers, and placing sterilized carpets at the main entrances.
- Installing automatic disinfection machines in public toilet compartments, entrances and corridors, with disinfectant sprayed every 15 minutes.
- Enhancing the ventilation systems in the public area of the malls to ensure proper indoor air circulation and hygiene.
- Sanitizing of the toilets and baby-care facilities thoroughly with disinfectant spray every night.
- Requiring mall staff, contractors and other workers to submit health declaration forms and undergo temperature checks before work, and wear masks at work.
- Helping tenants strengthen in-store anti-virus measures.

The Group will continue to closely monitor the latest developments of the pandemic. The cleansing and anti-virus measures will be reviewed and enhanced as necessary.

自今年初新型冠状病毒疫情爆发后，集团在旗下近60个商场及写字楼物业推出了八项全新措施，进一步强化防疫，加强公众卫生及提升访客体验，为顾客、租户和员工提供一个安全舒适的空间。

#### 八项加强版防疫措施

- 增聘300位穿著特设绿色制服的关怀大使。他们随时为有需要的顾客或其他公众人士消毒双手及测量体温，也会协助访客开门及按升降机按钮。
- 增加清洁商场及写字楼经常被触摸的公共设施的频率。每30分钟以1:99漂白水或同效消毒用品清洁自动电梯扶手带、出入口大门门柄及栏杆扶手，主要升降机按钮则每15分钟清洁一次。
- 设置逾320部自助消毒洗手液机，主要出入口则放置消毒地毯。
- 在公众洗手间厕格、出入口及门外通道加设自动消毒机，每15分钟定时喷出消毒喷雾。
- 提升商场公众位置通风系统，确保室内空气流通、卫生。
- 洗手间及育婴设施每晚以雾化消毒剂彻底清洁。
- 商场职员、承办商及工作人员于工作前必须提交健康申报表及量度体温，工作时需佩戴口罩。
- 协助租户加强店内防疫措施。

集团将继续密切留意疫情的最新发展，及时评估及完善清洁防疫措施。



300 caring ambassadors were recruited to provide additional anti-virus services to visitors in SHKP malls and offices. 集团特别增聘300位关怀大使，在旗下商场及写字楼为访客提供额外防疫服务



Over 320 automatic hand sanitizer dispensers are available in SHKP malls for customer use 集团各商场合共设置逾320部自助消毒洗手液机，供顾客使用



Railings in malls are cleaned every 30 minutes with disinfectant 商场栏杆扶手每30分钟消毒一次